

## Utilization Of The Certainty Factor Method To Improve Diagnostic Accuracy In An Expert System For Diseases And Pests Of The Sugar Palm (*Arenga Pinnata*)

Nadya Andhika Putri<sup>1,\*</sup>, Maimunah Siregar<sup>2</sup>, Ika Devi Perwitasari<sup>3</sup>, Siska Mayasari<sup>4</sup>  
<sup>1,2,3,4</sup> Universitas Pembangunan Panca Budi, Medan, Indonesia

---

**Keywords:**

Sugar Palm (*Arenga Pinnata*), Certainty Factor Method, Expert System

**\*Correspondence Address:**

nadyaandhika@dosen.pancabudi.ac.id

---

**Abstract:** The sugar palm (*Arenga pinnata*) is an economically valuable plant with various applications in food, construction, and biofuel production. However, its cultivation is often affected by diseases and pests that can reduce productivity and quality. This study aims to develop an expert system for diagnosing diseases and pests in sugar palm trees, using the Certainty Factor method to enhance diagnostic accuracy. The Certainty Factor method enables the system to incorporate uncertainty in expert knowledge by quantifying confidence levels for each diagnosis. By applying this method, the expert system provides more accurate and reliable diagnostic results, especially in cases where symptoms are ambiguous or overlap among different diseases. Designed as a web-based application, the system is easily accessible to farmers and agricultural professionals. Testing results indicate that the use of the Certainty Factor method significantly improves diagnostic accuracy, making this tool valuable for better disease and pest management in sugar palm cultivation.

---

## INTRODUCTION

The sugar palm (*Arenga pinnata*) is a highly versatile tropical plant with considerable economic significance (Yulia et al., 2024), widely cultivated across Southeast Asia, especially in Indonesia (Endriatno, 2024). Its sap is processed to make palm sugar, while its fibers and leaves are used in construction and craft, and its oil and starch are valuable in biofuel and food industries (Surya Adji Syahputra et al., 2012). However, the cultivation of sugar palm faces persistent challenges due to various diseases and pests that can drastically reduce both yield and quality (Pertanian et al., n.d.). Effective management of these threats is essential for maintaining productivity and supporting the agricultural economy (Hadi et al., 2024).

Traditionally, diagnosing diseases and pests in sugar palm requires substantial expertise in plant pathology and entomology. Yet, access to trained experts is often limited in rural agricultural regions, where farmers may struggle to identify specific diseases or pest infestations accurately. This can lead to misdiagnoses, ineffective

treatments, and, ultimately, further crop loss (Silvia Dewi et al., n.d.). There is a pressing need for an accessible diagnostic tool that empowers farmers with accurate and reliable information to support effective decision-making in pest and disease management.

Expert systems have proven to be a valuable tool in various fields for capturing (Schaefer & Pferdmenges, 1994), organizing, and replicating expert knowledge (Batubara et al., 2018). In agriculture, expert systems are designed to mimic the decision-making processes of human specialists, offering diagnostic support by evaluating symptoms and applying decision rules (R. E. Putri et al., 2020). In cases of plant disease diagnosis, where symptoms can be ambiguous or overlap across different issues, incorporating a method to handle uncertainty is crucial (Ferdinal et al., 2022). This is where the Certainty Factor (CF) method becomes highly useful. The CF method allows the system to quantify the degree of confidence in each possible diagnosis, thus enabling more accurate results even under uncertainty (Sidiq Purnomo, n.d.).

This study aims to develop and implement a web-based expert (Yusman et al., 2022) system for diagnosing diseases and pest infestations in sugar palm using the Certainty Factor method. By leveraging this approach, the system can incorporate the nuances of expert knowledge, assigning confidence levels to each diagnosis based on symptom analysis. Such a system would be accessible to both farmers and agricultural professionals, providing a practical, reliable, and user-friendly solution for field-based diagnosis.

The objectives of this study include designing an efficient diagnostic model based on the CF method, developing the web-based interface to ensure accessibility (Manurung et al., 2024), and evaluating the system's performance in terms of diagnostic accuracy and user satisfaction. Ultimately, this research seeks to contribute to improved disease and pest management practices in sugar palm cultivation, thereby supporting sustainable agricultural practices and enhancing productivity in affected regions (N. A. Putri & Hartanto, 2020).

## **RESEARCH METHODS**

This research consists of several systematic and structured stages, each designed to develop an effective web-based expert system for diagnosing diseases and pests in the sugar palm (*Arenga pinnata*) using the Certainty Factor method. Each stage focuses on

important aspects of the research process, ranging from information gathering and understanding user needs to system design, development, testing, and implementation :

**1. Literature Review**

Conduct a comprehensive review of existing research on diseases and pests affecting sugar palm (*Arenga pinnata*) and current diagnostic methods. Identify gaps in existing expert systems and their application in agricultural diagnostics.

**2. Needs Assessment**

Engage with farmers and agricultural experts through surveys and interviews to understand their diagnostic needs and challenges. Determine the desired features and usability requirements for the web-based expert system.

**3. System Design**

Develop a detailed system architecture, including the database, user interface, and algorithm for disease and pest diagnosis. Create a knowledge base that encompasses symptoms, diseases, and pests, along with corresponding Certainty Factor values to quantify uncertainty.

**4. System Development**

Implement the backend logic that applies the Certainty Factor method for diagnostic purposes. Develop the frontend user interface, ensuring it is intuitive, responsive, and accessible across devices.

**5. System Testing**

Conduct unit and integration testing to identify and resolve any software bugs or issues. Perform usability testing with target users to gather feedback on system functionality and ease of use. Validate the diagnostic accuracy by comparing system outputs with expert diagnoses in varied scenarios.

**6. Evaluation and Optimization**

Analyze user feedback and system performance data to identify areas for improvement. Refine the knowledge base and algorithms based on evaluation results to enhance the system's effectiveness and accuracy.

**7. Implementation and Dissemination**

Launch the expert system for public use, ensuring accessibility for farmers and agricultural professionals. Conduct training sessions and workshops to educate users on how to effectively use the system. Publish research findings in relevant

academic journals and present at conferences to share knowledge and promote the system.

## 8. Monitoring and Maintenance

Regularly collect feedback from users and monitor system performance to ensure its ongoing effectiveness. Update the knowledge base and software components as new information becomes available and address any technical issues promptly.

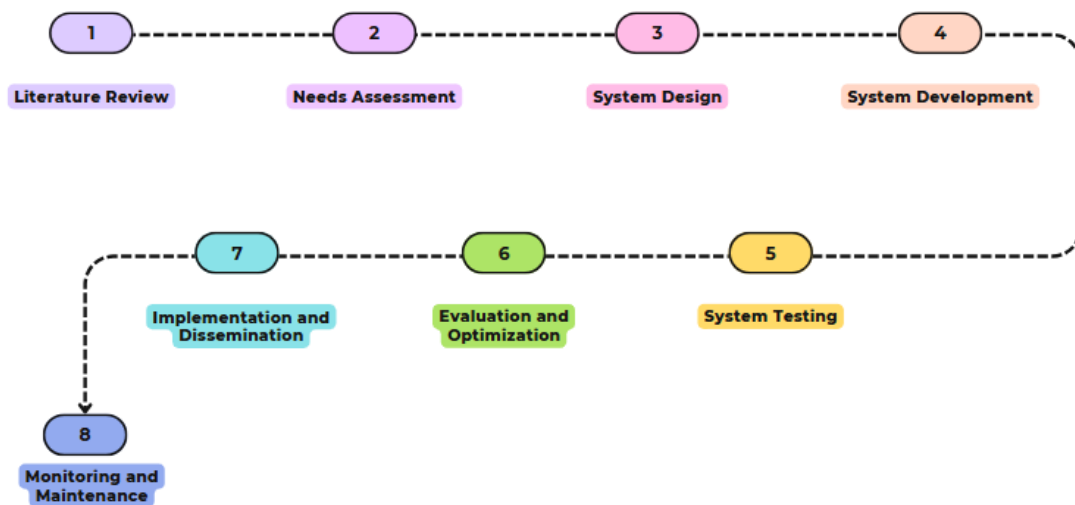


Figure 1. Research Stages

## RESULTS AND DISCUSSION

Before designing a knowledge base, a knowledge acquisition process was carried out by collecting facts through interviews with experts.

### 1. The disease criteria data for the sugar palm

The disease criteria data for the sugar palm trees are based on cases previously experienced by farmers on plantations. In coding, the author assigns 'P' to represent disease criteria in sugar palm, starting sequentially from 'P01' to 'P06.' This knowledge and data are presented in the following table.

Table 1. Disease Table

<b>Kode Penyakit</b>	<b>Nama Penyakit</b>
<b>P01</b>	Basal Stem Rot
<b>P02</b>	Leaf Spot Disease
<b>P03</b>	Root Rot
<b>P04</b>	Leaf Rust
<b>P05</b>	Pink Disease
<b>P06</b>	Bacterial Wilt

## 2. Symptom Data

The symptom criteria data for the sugar palm tree are based on observed symptoms in the tree. In coding, the author assigns 'G' to represent symptom criteria in sugar palm, starting sequentially from 'G01' to 'G18.' This knowledge and data are presented in the following table:

Table 2. The Symptom Table

<b>Symptom Code</b>	<b>The Symptom</b>
<b>G01</b>	Leaves turn yellow and wilt.
<b>G02</b>	The lower part of the stem rots and often shows white or brown fungi.
<b>G03</b>	Brown or black spots appear on the leaves.
<b>G04</b>	Infected leaves may dry up and fall off.
<b>G05</b>	Root rot leads to yellowing and wilting leaves.
<b>G06</b>	Plant growth is stunted.
<b>G07</b>	Yellow or orange spots appear on the leaf surface.
<b>G08</b>	Leaves may dry and fall off if the infection is severe.
<b>G09</b>	A pink or white layer appears on stems and branches.
<b>G10</b>	Infected parts may die, causing serious damage to the tree.
<b>G11</b>	Leaves turn yellow and wilt, starting from the lower leaves.
<b>G12</b>	Stems and roots exude a brown slime.
<b>G13</b>	The base of the stem turns black.
<b>G14</b>	Peeling of the bark.
<b>G15</b>	Reduced fruit production.
<b>G16</b>	Root rot.
<b>G17</b>	Decrease in leaf production.
<b>G18</b>	Decline in fruit quality.

### 3. Rule Data

Created to help the researcher organize the data more effectively, ensuring that it aligns with the knowledge base obtained from sugar palm experts. The structure can be seen in the table below:

Table 3. Rule Table

No.	Rule	Symptom	Disease
1	R1	IF G01, G02, G03, G13, G14	Then P01
2	R2	IF G04, G05, G15, G16	Then P02
3	R3	IF G07, G08, G13, G17, G18	Then P03
4	R4	IF G05, G07, G09, G10, G11, G17	Then P04
5	R5	IF G08, G09, G11, G18	Then P05
6	R6	IF G06, G10, G12, G14, G15, G16	Then P06

### 4. Decision Table

Based on the knowledge obtained from experts, a decision table is constructed as the foundation for building the inference engine.

Tabel 4. Decision Table

Symptom	Disease					
	P01	P02	P03	P04	P05	P06
G01	√	-	-	-	-	-
G02	√	-	-	-	-	-
G03	√	-	-	-	-	-
G04	-	√	-	-	-	-
G05	-	√	-	√	-	-
G06	-	-	-	-	-	√
G07	-	-	√	√	-	-
G08	-	-	√	-	√	-
G09	-	-	-	√	√	-
G10	-	-	-	√	-	√
G11	-	-	-	√	√	-
G12	-	-	-	-	-	√
G13	√	-	√	-	-	-
G14	√	-	-	-	-	√
G15	-	√	-	-	-	√
G16	-	√	-	-	-	√
G17	-	-	√	√	-	-
G18	-	-	√	-	√	-

Proceedings The 2nd Annual Dharmawangsa International Conference:  
 “Digital Technology And Environmental Awareness In Promoting Sustainable Behavior  
 In Society 5.0”

Based on the table above, the symptoms of diseases in sugar palm plants and the criteria for each disease are explained. In this expert system for diseases in sugar palm, there are symptoms or characteristics used to provide solutions. In the system's consultation session, the user is given answer options, with eight answer choices, each assigned a weight as follows:

Table 5. Characteristics of Fact

<b>Fakta</b>		<b>Certainty Term</b>	<b>Nilai CF</b>
G01	<i>Evidence</i>	Certain	CF = 1,0
G02	<i>Evidence</i>	Almost Certain	CF = 0,80
G03	<i>Evidence</i>	Very Likely	CF = 0,70
G05	<i>Evidence</i>	Possible	CF = 0,60
G08	<i>Evidence</i>	Certain	CF = 1,0
G09	<i>Evidence</i>	Almost Certain	CF = 0,80
G10	<i>Evidence</i>	Very Likely	CF = 0,70
G13	<i>Evidence</i>	Very Likely	CF = 0,70
G16	<i>Evidence</i>	Certain	CF = 1,0
G17	<i>Evidence</i>	Very Likely	CF = 0,70
G18	<i>Evidence</i>	Possible	CF = 0,60

After characteristic facts are obtained from the user, the next process is for the system to check the characteristics within the rules. The rules that will be processed based on the dialogue between the user and the system can be seen in the table below:

Tabel 6. CF Values of Fulfilled Rules

<b>NO.</b>	<b>IF</b>	<b>THEN</b>	<b>NILAI CF</b>
1.	G01 AND G02 AND G03	<b>P1</b>	<b>0,75</b>
2.	G01 AND G02	<b>P1</b>	<b>0,5</b>
3.	G02 AND G03 AND G08	<b>P4</b>	<b>0,6</b>
4.	G02 AND G03	<b>P4</b>	<b>0,5</b>
5.	G03 AND G08	<b>P5</b>	<b>0.50</b>
6.	G30 AND G31 AND G32	<b>P7</b>	<b>1</b>
7.	G30 AND G31	<b>P7</b>	<b>0,85</b>

Proceedings The 2nd Annual Dharmawangsa International Conference:  
“Digital Technology And Environmental Awareness In Promoting Sustainable Behavior  
In Society 5.0”

After the rules are identified, the next step is to calculate the value of the Hypothesis (new fact) using the Certainty Factor formula, which is:  $CF ( A \text{ AND } B ) = \text{Min}( CF ( A ), CF ( B ) ) * CF ( rule )$ . The calculations can be seen as follows:

Rule 2 = IF G01 (1,0) and G02 (0,80) and G03 (0,70) Then P1 ( CF = 0,75 )

$$\begin{aligned} &CF2 (P1.G01 \cap G02 \cap G03) \\ &= \text{Min}[1,0 ; 0,80 ; 0,70] * 0,75 \\ &= 0,52 \end{aligned}$$

Fakta Baru :

**P1 Hypothesis CF = 0,52**

Rule 3 = IF G01 (1,0) and G02 (0,80) Then P001 ( CF = 0,50 )

$$\begin{aligned} &CF3 (P1.G01 \cap G02) \\ &= \text{Min}[1,0 ; 0,80] * 0,50 \\ &= 0,40 \end{aligned}$$

Fakta Baru :

**P1 Hypothesis CF = 0,40**

Rule 6 = IF G02 (0,80) and G03 (0,70) and G08 (1,0) Then P4 ( CF = 0,60 )

$$\begin{aligned} &CF21 (P4.G02 \cap G03 \cap G08) \\ &= \text{Min}[0,80 ; 0,70 ; 1,0] * 0,60 \\ &= 0,42 \end{aligned}$$

Fakta Baru :

**P4 Hypothesis CF = 0,42**

Rule 9 = IF G02 (0,80) and G03 (0,70) Then P4 ( CF = 0,50 )

$$\begin{aligned} &CF22 (P4.G02 \cap G03) \\ &= \text{Min}[0,80 ; 0,70] * 0,50 \\ &= 0,35 \end{aligned}$$

Fakta Baru :

**P4 Hypothesis CF = 0,35**

Rule 12= IF G03 (0,80) and G08 (1,0) Then P5 ( CF = 0,50 )



Proceedings The 2nd Annual Dharmawangsa International Conference:  
 “Digital Technology And Environmental Awareness In Promoting Sustainable Behavior  
 In Society 5.0”

$$\begin{aligned} &CF_{25} (P5.G03 \cap G08) \\ &= \text{Min}[0,80 ; 1,0] * 0,50 \\ &= 0,40 \end{aligned}$$

Fakta Baru :

**P5 Hypothesis CF = 0,40**

Rule 16= IF G30 (0,80) and G31 (0,60) and G32 (0,1) Then P7 ( CF = 1,0 )

$$\begin{aligned} &CF_{34} (P7.G30 \cap G31 \cap G32) \\ &= \text{Min}[0,80 ; 0,60 ; 0,1] * 1,0 \\ &= 0,10 \end{aligned}$$

Fakta Baru :

**P7 Hypothesis CF = 0,10**

Rule 18= IF G30 (0,80) and G31 (0,60) Then P7 ( CF = 0,85 )

$$\begin{aligned} &CF_{35} (P7.G30 \cap G31) \\ &= \text{Min}[0,80 ; 0,60] * 0,85 \\ &= 0,51 \end{aligned}$$

Fakta Baru :

**P7 Hypothesis CF = 0,51**

After the calculations are completed for each selected rule, the resulting hypothesis or new facts are presented in the table below:

Tabel 7. New of Fact

<b>New of Fact</b>		<b>CF Value</b>
P1	<i>Hypothesis</i>	0,52
P1	<i>Hypothesis</i>	0,40
P4	<i>Hypothesis</i>	0,42
P4	<i>Hypothesis</i>	0,35
P5	<i>Hypothesis</i>	0,40
P7	<i>Hypothesis</i>	0,10
P7	<i>Hypothesis</i>	0,51

From the table of new facts above, we can see that there are identical hypothesis results. The next step is to calculate the combined CF (combination) using the formula  $CF_1 + CF_2 * (1 - CF_1)$ . In other words, this involves summing each value of new facts for each type, then multiplying the total sum by one minus the maximum value of the

Proceedings The 2nd Annual Dharmawangsa International Conference:  
 “Digital Technology And Environmental Awareness In Promoting Sustainable Behavior  
 In Society 5.0”

new facts for each type. Once the result is obtained, it is multiplied by 100%.

$$\begin{aligned}
 &1. (CF_2 + CF_3) * (1 - CF_3) \\
 &= (0,52 + 0,40) * (1 - 0,40) \\
 &= 0,92 * 0,60 \\
 &= 0,552
 \end{aligned}$$

$$\text{Combination Result Multiplied By } 100 \% = 0,552 * 100 \% = 55,2 \%$$

$$\begin{aligned}
 &2. (CF_{21} + CF_{22}) * (1 - CF_{21}) \\
 &= (0,42 + 0,35) * (1 - 0,42) \\
 &= 0,77 * 0,58 \\
 &= 0,4466
 \end{aligned}$$

$$\text{Combination Result Multiplied By } 100 \% = 0,4466 * 100 \% = 44,66 \%$$

$$\begin{aligned}
 &3. (CF_{25}) * (1 - CF_{25}) \\
 &= (0,40) * (1 - 0,40) \\
 &= 0,40 * 0,60 \\
 &= 0,240
 \end{aligned}$$

$$\text{Combination Result Multiplied By } 100 \% = 0,240 * 100 \% = 24 \%$$

$$\begin{aligned}
 &4. (CF_{34} + CF_{35}) * (1 - CF_{35}) \\
 &= (0,10 + 0,51) * (1 - 0,51) \\
 &= 0,61 * 0,49 \\
 &= 0,2989
 \end{aligned}$$

$$\text{Combination Result Multiplied By } 100 \% = 0,2989 * 100 \% = 29,89$$

After the combination result is obtained, to facilitate the user in viewing the results, a results table can be created as follows:

Tabel 8. Combination Result

Kode Penyakit	Jenis Penyakit	Rule	Nilai CF	Hasil Kombinasi
P1	(Basal Stem Rot)	Rule 2	0,52	55,20%
P1	(Basal Stem Rot)	Rule 3	0,40	
P4	(Leaf Rust)	Rule 4	0,42	44,66%
P4	(Leaf Rust)	Rule 5	0,35	
P5	(Pink Disease)	Rule 7	0,40	24,00%

From the combination result table and the CF values above, a new table can be

created, which outlines the sequence of combination results and CF values from the largest to the smallest.

Tabel 9. Order of Combination Result Values and CF Values

Kode Penyakit	Jenis Penyakit	Hasil Kombinasi
P1	(Basal Stem Rot)	55,20%
P4	(Leaf Rust)	44,66%
P5	(Pink Disease)	24,00%

The conclusion from the table of the order of combination result values and CF values indicates that the type of disease affecting the user's sugar palm tree is Basal Stem Rot, with a certainty level of 0.552 or 55.2%.

## CONCLUSION

In this study, we developed a web-based expert system designed to diagnose diseases and pests affecting sugar palm (*Arenga pinnata*) using the Certainty Factor method. The systematic approach taken throughout the research, from knowledge acquisition to rule establishment and hypothesis evaluation, has demonstrated the potential for effectively identifying and diagnosing plant health issues. The results indicate that the expert system can provide valuable insights for users, enhancing their ability to manage diseases in sugar palms. Overall, this expert system serves as a practical tool to support farmers and agricultural professionals in improving crop management and promoting sustainable agricultural practices.

## REFERENCE

- Batubara, S., Wahyuni, S., & Hariyanto, E. (2018). *Seminar Nasional Royal (SENAR) 2018 ISSN 2622-9986 (cetak) STMIK Royal-AMIK Royal, hlm. 81-86 ISSN 2622-6510 (online) Kisaran, Asahan.*
- Endriatno, N. (2024). IJDES International Journal of Dynamics in Engineering System Arenga Pinnata Fiber Reinforced Composite: A Review On Characteristics And Mechanical Properties. *International Journal of Dynamics in Engineering System, 01, 1.* <https://doi.org/10.55679/xxxx>
- Ferdinal, D., Nursukmi, I., Putra, R. R., & Wadisman, C. (2022). *Prediksi Obat Kronis Penyakit Diabetes Melitus Menggunakan Metode Monte Carlo.*
- Hadi, S., Ramadani, R. A., Rahmadina, N., Laily, M., Sukmana, Q., Nastiti, K., Mangkurat, L., Kode, S., 70714 4 Agronomi, P., Pertanian, F., Kode Pos, S., Ahmad, J., 36, Y. K., & Selatan, K. (2024). Influence temperature to Flavonoid stability of palm sugar ( *Arenga pinnata* Merr .) as antioxidant. In *Journal of Midwifery and Nursing* (Vol. 6, Issue 2).

Proceedings The 2nd Annual Dharmawangsa International Conference:  
“Digital Technology And Environmental Awareness In Promoting Sustainable Behavior  
In Society 5.0”

- Manurung, K., Hayati, N., Shofia, A., & Syaputra, A. E. (2024). Decision Support System For Student Activity Unit Selection Using Certainty Factor Method. *Internet of Things and Artificial Intelligence Journal*, 4(3), 532–540. <https://doi.org/10.31763/iota.v4i3.794>
- Pertanian, D., Pangan, K., Perikanan, D., & Ponorogo, K. (n.d.). *Wisesa Dwi Wijaya*.
- Putri, N. A., & Hartanto, S. (2020). ANALISA METODE FORWARD CHAINING UNTUK SISTEM PAKAR PEMBAGIAN HARTA WARISAN SESUAI HUKUM ISLAM ANALYSIS METHOD OF FORWARD CHAINING FOR THE EXPERT SYSTEMS DIVISION OF INHERITANCE ACCORDING TO ISLAMIC LAW. *Journal of Information Technology and Computer Science (INTECOMS)*, 3(1).
- Putri, R. E., Morita, K. M., Yusman, D. Y., Pancabudi, U. P., & Bukittinggi, Y. (2020). PENERAPAN METODE FORWARD CHAINING PADA SISTEM PAKAR UNTUK MENGETAHUI KEPERIBADIAN SESEORANG APPLICATION OF FORWARD CHAINING METHOD IN THE SYSTEM EXPERT TO KNOW SOMEONE'S PERSONALITY. *Journal of Information Technology and Computer Science (INTECOMS)*, 3(1).
- Schaefer<sup>^</sup>, H., & Pferdmenges<sup>^</sup>, S. (1994). *An expert system for real-time train dispatching*. [www.witpress.com](http://www.witpress.com),
- Sidiq Purnomo, A. (n.d.). *Rancang Bangun Sistem Pakar Diagnosa Ispa Pada Apotek Adifarma Metode Certainty Factor* (Vol. 4, Issue 2).
- Silvia Dewi, D., Rajali, M., & Khoiri Harahap, S. (n.d.). *Budidaya Pohon Aren di Siopat Sosor Parbaba Samosir Tapanuli Utara Palm Tree Cultivation in Siopat Sosor Parbaba Samosir North Tapanuli*. <https://journal-upmi.com/index.php/abdimas>
- Surya Adji Syahputra, B., Siregar, M., Ate Tarigan, R. R., Nur Jamay, dan, & Br Ketaren, ah. (2012). Gatot Subroto Km 4. Simpang Tanjung. *Universitas Al-Azhar*. <https://doi.org/10.30596/agrium.v21i3.2450>
- Yulia, R., Husin, H., Zaki, M., Jakfar, Sulastri, & Ahmadi. (2024). Study of adsorption isotherms on removal of Cu (II) solution using activated carbon of sugar palm fruit shell ( *Arenga pinnata*). *IOP Conference Series: Earth and Environmental Science*, 1290(1). <https://doi.org/10.1088/1755-1315/1290/1/012008>
- Yusman, Y., Putri, R. E., & Amelia, L. (2022). *The Decision Support System for Selecting Village Head Candidates Using The AHP Method Is Implemented With Super Decision Software* (Vol. 4, Issue 3).
- Supriyandi, C.Rizal, M.Iqbal. (2023). Perancangan Website Promosi Kursus LKP Karyaprima Berbasis Web. Prosiding Nasional ESCAF (Economic, Social Science, Computer, Agriculture and Fisheries). 989-995.
- C. Rizal, Supriyandi, M. Amin. “Perancangan Aplikasi Pengelolaan Keuangan Desa Melalui E-Village Budgeting,” *Bull. Comput. Sci. Res.*, vol. 3, no. 1, pp. 7–13, 2022, doi: 10.47065/bulletincsr.v3i1.181.